



## Fire & Emergency LMS

**Workforce planning, development and accreditation solutions for fire and emergency services.**

- One Integrated L&D platform for Fire & Emergency Services.
- AVETMISS & USI Compliant
- From course design to accreditation and currency – complete training



# What is Bluegem ALERT?

- Secure cloud technology
- Work related user portals
- Workforce Planning & Development
- Role Development Plans
- Capability Framework Design
- Roster based scheduling
- Stunning reports and dashboards
- Professional & Volunteer Plans
- Outstanding performance
- Organisation Mapping
- Flexibility Plus
- Business System Integration



The most complete Learning Management System for Emergency Services training



# Who needs Bluegem ALERT?



Paramedics and  
Ambulance Crews



Search and Rescue  
Personnel



Fire & Emergency Services



State Emergency Services



Police Service

And of course, all of US, the community

# Why is Bluegem ALERT different?

Capability Development and Accreditation  
solutions for Public Safety Organisations



We focus on what really matters to you

- ✓ An outstanding Learning Management solutions that's easy to use
- ✓ The best of breed Online, Face-to-face, and Blended Learning Environments
- ✓ Training and support that gives your team confidence and a real sense of ownership
- ✓ Rock-solid, secure and reliable hosting

# Features & Benefits

Features	Benefits
Secure Cloud based solution	Access information securely where and when you need it
Capability Framework Designer	Quickly and easily build a complete capability frameworks
Role based user portals	Let your team interact with information appropriate to their role
Schedules and Calendars	Make training event management easy and visual
Role Development Plans	Give everyone an aspirational or maintenance pathway for success
Nominations and enrolment	Provide everyone with prioritised and authorised access to training
Online and Face-to-Face Delivery	Deliver training and assessment in a delivery mode that works
Attendance and Assessment	Assess and validate capabilities accurately and efficiently
Workflows and Notifications	Keep your teams in communication and well informed
Reports and Dashboards	Get interactive drill-down insights in accurate, timely and clear reports
Career and Volunteer Development	Complete workforce planning and development
RTO Compliance Reporting	Compatible with AVETMISS, USI and Standards for RTOs
Business System Integration	Get your key business systems communicating with your LMS

# Your business can rely on Bluegem...

Bluegem clients rely on Bluegem as a mission-critical part of their business. You can too. With our Full Support, we make it easy for you.

## **Full System Support AND Compliance-Reporting Support**

You can rely on Bluegem's flexible support programs to keep your business systems on track. Of course, we support the Bluegem software and always keep it up to date. But we do more...

Bluegem understands the training industry and we get regular advice and updates from the top industry standards and compliance experts in Australia and NZ. We work hard to keep Bluegem's compliance and reporting capabilities totally up to date as well.

Our 'Planned Maintenance Support' program ensures your system is updated every 3 months with the latest AVETMISS 7.0 / USI / ASQA / SNR / VET-FEE Help / CRICOS requirements and the most up-to-date AQF Training Packages.

We'll help you choose the support package that's right for you. And we'll ensure you always get the highest standards of service and customer support. You can rely on it.

## **Hosting**

Secure and scalable hosting of your training management system is critical. With Bluegem, you can rely on our flexible approach to hosting so you get the right hosting option for your business.

You can choose from our Standard Hosting Options with either Shared Hyper VPS or Dedicated Hyper VPS. Or you can choose Advanced Hosting on Cloud Servers or your own On Premise servers.

Many Enterprise clients also run a Dedicated Report Server for improved performance, scheduling, production and distribution of complex reports. Hosting in multiple operating environments is also available for Development, Test, Production and Disaster Recovery servers.

When your training management system is mission-critical for your business, you can rely on Bluegem.

## **Training**

The 1 day Admin-level training course is included with all Bluegem editions. This will give you the knowledge and experience to confidently use the Bluegem TMS in your business. Additional training courses for non-admin users and refresher courses are also available if needed for new or existing staff.

## **User Manuals & Help Videos**

Bluegem is easy to learn and easy to use, but it's also good to know that extensive User Manuals and videos are always available for you to access 24/7.



### **Data Migration**

With Bluegem, you won't waste time with unnecessary data entry. Bluegem includes easy tools to import your historical data straight into the system. We have RAPT and AVETMISS 7 Importer Tools and we can also write scripts specifically for your data if needed.

### **System Integration**

Bluegem has been designed for easy integration with your other business systems such as ERP, HR, and CRM. From simple synchronised import/export data file transfers to real-time web services integration, the Bluegem Integration Team can fully manage your integration requirements.

### **Customisation**

If the extensive 'out-of-the-box' functionality of Bluegem doesn't quite meet your business requirements, the expert Bluegem development team can add custom-build extra components to deliver a 100% 'Perfect Fit' solution for you. All customisations are built on the same platform as the core Bluegem TMS for rapid deployment, totally reliable operation and ongoing ease of maintenance.

### **HelpDesk**

As you would expect, Bluegem operates a full 'business hours' HelpDesk service for personal phone and email support. We're here to help you, and we promise you our full support.

**Yes.**

***You can rely on Bluegem.***

**“** The Best!

With over 20 years' experience working in the Victorian TAFE sector, in DET and with RTOs. There is not much I don't know about startups, RTO compliance and the daily tasks of training administrators. My experience includes setting up structures within the office, train the trainer and so much more.

So I know what to look for in a Training Management System not just for my own business but for many of my clients. I have looked at just about everything and the decision I made to go with Bluegem was threefold. Custom Service, a great system and Compliance reporting, which means I have a system with everything I need, the speed of setup, training on the use of the system was second to none. Within a week I had signed the contract, completed all the configuration and branding documents, provided all my graphics and by the end of the week myself and my team were trained. I now can go out and work on my business with the assurance the system does what I needed it to do.

I love the elearning tools and so pleased I don't need to buy another system to do that because it is all included, such a relief!

**”**

**Michelle Rogers**

Oz Training College - Victoria



Dear Bluegem,

Our new Training Management System must

- ☒ Make us more flexible and agile
- ☒ support our online and face-to-face training
- ☒ Fully comply with training regulations
- ☒ Be easy to learn & Easy to use
- ☒ Easily manage our reporting
- ☒ Comply with Security and Privacy laws
- ☒ Scale and grow with us
- ☒ Be proven and reliable
- ☒ Have full support and maintenance
- ☒ Represent excellent value for money.



# OK.... Where to next?

## ***Would you like to evaluate Bluegem?***

1. You contact the Bluegem team by phone, email or at the Bluegem website.
2. Explain your situation and priorities to our team.
3. Confirm if we can meet your requirements, budget and timeframes.
4. Confirm if you would like to evaluate Bluegem for your business.
5. You review Bluegem in a high-level Overview Demonstration.
6. Together, we discuss your detailed business requirements and how to configure Bluegem for you.
7. If desired, you organise the Business Scope Review and we deep dive into your detailed business Use Cases. (The Business Scope Review is optional, but recommended.)
8. We work with you to plan how to best deploy Bluegem into your business.
9. You use the trial version of Bluegem for 30 days or longer if desired. (It's optional. Some clients like to fully road-test it first.)
10. Finalise the Configuration and Implementation Plan for your business.
11. Finalise the terms, pricing and the paperwork to move forward with Bluegem.
12. Our Implementation Team provides training, setup and integration as needed.
13. You and our team jointly manage the Roll-Out Plan for your business.
14. You go 'live' with Bluegem for your students, trainers, and others in your business.

And then...

- 15. You enjoy the many benefits of using Bluegem in your business.**

# Bluegem Fire & Emergency LMS

Secure, user friendly web hosted platform

- Capability & Skills Framework
- Training Event scheduling
- Enrolment & Nominations
- Region, Districts & Brigade structures
- Accredited / Non Accredited Training
- Role Development Plans
- Continuous Improvement Register
- Delivery, Assessment, Validation, Accreditation & Currency
- Internal and External Career and Volunteer fire fighters
- AVETMISS Reporting
- User portals for Learners, Managers, Partners, Trainers & Administrators
- Integrated F2F and Online training and assessment.
- Integration with AZURE AD / Office 365 / HR Systems / RMS / IRIS
- Extensive Web API
- Mobile friendly & responsive
- Business Intelligence, Dashboards and Reports

“Bluegem LMS was the most successful and well-run ICT project ever implemented by the department”

**Bryan Agnew**  
Project Manager  
DELWP - Victoria

bluegem  
**ALERT**

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